

Cancellation Policy with Sample Cancellation Form

As consumer you are entitled to revoke this contract within fourteen days without specifying any reasons.

The cancellation period is fourteen days from the date you or a third-party named by you, who is not the carrier, takes possession of the goods.

To exercise your right of revocation, you must inform us (Firma Zemanek-Münster, Hoerleingasse 3-5, 97070 Würzburg, Fax: +49 931 17736 or info@tribalart.de) by way of an unambiguous declaration (such as by letter sent by post, fax or by e-mail) about your decision to revoke the contract. You can use the enclosed sample cancellation form to do so, however this is not mandatory

To comply with the cancellation period, your notification regarding the exercise of the right of revocation must be sent before the cancellation period expires.

Consequences of Revocation

If you revoke this contract, we shall reimburse all payments you have made, including delivery costs inside the EU (excluding additional costs resulting from the fact that you opted for a mode of delivery other than the least expensive, standard delivery offered by us) immediately and at latest within fourteen days from the date we receive your notification regarding revocation of this contract. For this reimbursement, we shall use the same payment method that you used for the original transaction, unless anything to the contrary was explicitly arranged with you. Under no circumstances will you be charged for this reimbursement. In case of goods that can be sent in the form of parcels, we may refuse reimbursement until we receive the returned goods.

You must deliver or dispatch goods to

Kunstauktionshaus
Zemanek-Münster
Hörleingasse 3-5
97070 Würzburg

This deadline shall be deemed to have been met if you send the goods before expiry of the period of fourteen days. You shall bear the actual costs of return of the goods. You shall only bear a possible loss in value of the goods if this loss in value can be traced to an unnecessary procedure that you have undertaken for checking the quality, properties and functionality of the goods.

- End of the Cancellation Policy -

Kunstauktionshaus Zemanek-Münster – Hörleingasse 3-5 – 97070 Würzburg
T +49 931 17721 – F +49 931 17736 – info@tribalart.de – www.tribalart.de



Mitglied der Initiative
Datenbank
kritischer Werke



Bundesverband Deutscher Kunstversteigerer e.V.

Sample Cancellation Form (If you wish to revoke this contract, please fill out this form and send it back to us)

To:

Kunstauktionshaus
Zemanek-Münster
Hörleingasse 3-5
97070 Würzburg
Fax: +49 931 17736 or info@tribalart.de

I/we (*) hereby cancel the contract concluded by me/us (*) for the

| | |
|---|--|
| purchase of the following goods (*) provision of the following service (*) | |
| Ordered on (*) received on (*) | |
| Name of the consumer(s) | |
| Address of the consumer(s) | |
| Signature of the consumer(s) (Only if sent in paper form) | |
| Date | |

(*) Please strike out inapplicable items

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